June 2019

MORENO VALLEY

CITY MANAGER'S UPDATE

Tom DeSantis, City Manager

MEDIA & COMMUNICATIONS

Telephone Town Hall Meeting

The Media & Communications Division coordinated the June 27, Telephone Town Hall for Mayor Yxstian Gutierrez. Thousands of residents stayed on the line for this unique and exciting forum. The Mayor took calls and answered questions from many Moreno Valley residents. Callers expressed support and concerns on a range of issues, including road repairs, public safety, City services, and more. Moreno Valley's Telephone Town Hall is an ongoing feature offered by the City to engage residents in a manner convenient for them. Mayor Gutierrez and the City's Media & Communications Team look forward to the next Telephone Town Hall, which will take place later this year.

MAIN LIBRARY

Summer Reading Events and Activities

Library patrons can expect to enjoy fun activities and special performances all summer long, including Arty Loon, the Exotic Animal Magic Show, Christopher T. Magician, Noteworthy Puppets, and Buster Balloon.

The Main Library is once again partnering with MVUSD as a location for the school district's free summer lunches for children and teens. Nutritional lunches are served free of charge Monday through Friday, 10:30 a.m. to noon, through August 2 for those age 18 and younger. (This institution is an equal-opportunity provider. Summer Food Service is a program of the U.S. Dept. of Agriculture, administered by the California Dept. of Education. Lunch at the Library is a project of the California Library Association, supported in whole or in part by the California State Library with funds from the State of California.)

These popular weekly events will continue through the summer:

- Preschool Storytime, Tuesdays at 11 a.m.
- Teen Night, Wednesdays at 5 p.m.
- Bilingual Storytime, Thursdays at 11 a.m.
- Family Night, Thursdays at 6 p.m.

MAIN LIBRARY PROGRAMS	April Attendance	May Attendance
Family Night	125 participants	160 participants
Preschool Storytime	342 participants	233 participants
Bilingual Storytime	232 participants	237 participants
Teen Night	27 participants	47 participants

MALL BRANCH

Library Staff Supports Summer Lunch at the Parks

Thanks to a $4,000 grant from the State Library, Mall library staff will bring crafts and games on weekly visits to MVUSD summer lunch sites at Moreno Valley and TownGate Community parks. Meanwhile, patrons can beat the heat at the Mall Branch with these weekly activities and events for adults, children and teens:

- Ms. Camille's Storytime, Fridays at 10:30 a.m.
- Family Movie Night, Wednesdays, at 5 p.m.
- STEAM Craft Class, Fridays, at 4 p.m.
- Adult Craft Class, 2nd Saturdays, at 4 p.m.

MALL BRANCH LIBRARY PROGRAMS	April Attendance	May Attendance
Preschool Programs	414 participants	382 participants
Family Programs	70 participants	122 participants
Adult Programs	47 participants	51 participants

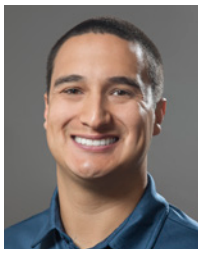
Human Resources Department

RECRUITMENTS	
New Recruitments	4
Ongoing Recruitments	9
Closed Recruitments	5

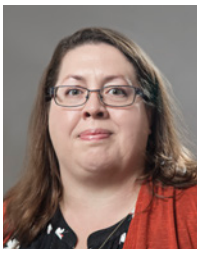
EMPLOYEES

455 Total

NEW HIRES

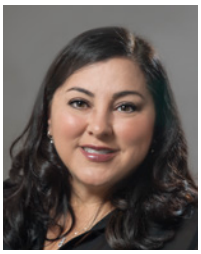


Jonah Michaels
Building Inspector I
Community Development Department



Dannette Fortin
Sr. Office Assistant
Community Development Department

Tyler Smith
Sr. Administrative Assistant
Financial & Management Services Department



Diana Vargas
Sr. Administrative Assistant
Fire Department

Stephen Jackson
Vehicle/Equipment Technician
Public Works Department

ANIMAL SERVICES

Big Demand for Free Spay-Neuter Vouchers

Residents began lining up two hours before the Moreno Valley Animal Shelter opened hoping to claim a free spay-neuter voucher for their dog or cat. To avoid turning anyone away empty-handed, we gave out an extra 59 vouchers in addition to the initial 75.

Animal Shelter Gains Positive Media Coverage

L.A. TV crews descended on the Animal Shelter to cover the story of the dozens of cats rescued from a hoarder's house. Staff from the Media & Communications Division worked with reporters to steer the coverage away from just the awful hoarding situation and toward the positive aspect of the rescue effort. A photo taken by Media & Comm. staff of Field Supervisor Daryl Brawley comforting a kitten was used by TV and print news media all over Southern California, creating a very positive image of City staff.

ASPCA Recognizes Animal Shelter Partnership

The ASPCA recently recognized the Animal Shelter for its ongoing ASPCA Relocation Program partnership. Over the past three years, shelter staff and the ASPCA transportation team helped increase positive outcomes by transferring 207 at-risk pets from MoVal to other shelters in California, the Pacific Northwest, and as far away as New York.

BUILDING & SAFETY DIVISION

BUILDING & SAFETY ACTIVITY	May 2019
Permits issued	369
Inspections performed	1,910
Certificates of Occupancy issued	46

CODE & NEIGHBORHOOD SERVICES

CODE & NEIGHBORHOOD SERVICES	May 2019	May 2018
Cases initiated	519	416
Closed-case investigations	312	461

PLANNING DIVISION

Engaging the Public

Planning Division staff participated in two recent community workshops and a pop-up event at the 2019 Youth Conference in support of the ongoing Engage MoVal Project. Residents learned more about the planning process and the importance of their participation.

PLANNING ACTIVITY	May 2019
Entitlement Major/Minor Applications	18
Plan Check Submittals	93

Economic Development Department

FREE LinkedIn Learning Licenses for Residents

MoVal residents can now take advantage of LinkedIn's vast library of video courses for free. The Employment Resource Center agreement with LinkedIn offers residents one year of free access to LinkedIn Learning®, offering 13,000 on-demand video courses that help improve users' job skills.

EMPLOYMENT	April 2019
Employment Rate	96%

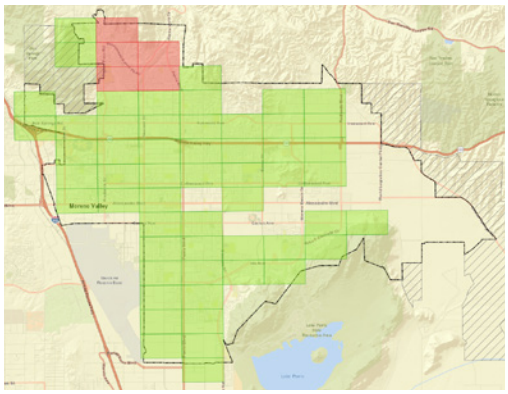
HOME RESALE MARKET	April 2019
Home Resale Value	$340,667
Number of Resale Transactions	192

EMPLOYMENT RESOURCE CENTER	May 2019
Number of Persons Assisted	1,083
Number of Workshops	10
Number of Hiring Events	7

ELECTRIC UTILITY DIVISION

Streetlight Improvement Update

As of May 2019, utility crews have upgraded 6,034 street lights from High Pressure Sodium to LED fixtures. MoVal Utility (MVU) crews are currently improving lighting in residential neighborhoods in the southeast area. Use this link to explore our interactive map showing the status of the LED streetlight conversions. Green areas are where work is complete; red shows work in progress. The map is updated weekly, and customers can enter any address to check progress there.



Summer Newsletter Highlights Efficiency

MVU's summer newsletter, highlighting the utility's national recognition for amazingly reliable electrical service, is now available on the MVU website. It also includes helpful customer information on electric vehicles, summer energy conservation and more.

MVU Honored with National Reliability Award

While the national average length of power outages in 2018 was a whopping 135 minutes, the average outage in Moreno Valley lasted less than eight minutes. MVU's efficiency was recognized by the American Public Power Association, a trade group that represents more than 2,000 not-for-profit, community-owned electric utilities.

FINANCIAL OPERATIONS DIVISION

FY 2019-20 CDBG, HOME and ESG Annual Action Plan

The Council approved the City's application for approximately $2.9 million in funding from the U.S. Dept. of Housing and Urban Development (HUD) under the federal Community Development Block Grant (CDBG), HOME Investment Partnership (HOME) and Emergency Solutions Grant (ESG). The plan shows how the City will support more than 20 activities across three separate grant programs in the coming year. Grant funds will be used to provide a variety of community-development, housing, homeless programs and projects that benefit low- and moderate-income households and neighborhoods.

FINANCIAL RESOURCES DIVISION

City Council Adopted 2019/20 Budget

The Mayor and City Council have approved a two-year balanced budget. It makes ongoing investments in the City's future while maintaining the award-winning fiscal stewardship and conservative, responsible legal safeguards that have marked Moreno Valley as one of the most fiscally fit cities in the nation.

The adopted General Fund budget for 2019/2020 totals $112.9 million and the overall budget exceeds $256 million. The spending plan includes $32.4 million in capital improvements for the repair and replacement of aging infrastructure. The budget and other financial documents are at www.moval.org/budget.

Hire MoVal Vets

In the latest Hire MoVal series, City Council adopted the Hire a MoVal Veteran Program, which offers eligible Moreno Valley businesses a $1,000 stipend (up to a maximum of $5,000) for each resident hired who has served in the U.S. military. Businesses must be located in Moreno Valley, and the hired vet must have been employed for a minimum of 6 months and must work at least 20 hours per week on average. For more information, email HireMoVal@MoVal.org or call 951-413-3021.

PURCHASING & FACILITIES DIVISION

Conference & Recreation Center Office Reconfiguration

In cooperation with Parks & Community Services, the Conference & Recreation Center office has been transformed, improving efficiency and creating a much more spacious feel.

Conference & Recreation Center South Side Wall Repair

The Conference & Recreation Center south side perimeter wall cracks were recently repaired. The natural movement of the building materials and natural settling, shrinking and swelling causes surface blemishes, regardless of the quality of installation.

FACILITIES MAINTENANCE STATS	May 2019
Total open work orders	371
Open non-recurring work orders	297
Open reoccuring work orders	74
New work orders in the month	162
Completed work orders	132

TREASURY OPERATIONS DIVISION

CASHIER TRANSACTIONS	Year-to-Date FY 2019
Number of transactions	21,882
Amount received	$205,872,643

TRANSACTIONS RECORDED ON TYLER & ACCELA	Year-to-Date FY 2019
Number of transactions	7,610
Amount received	$26,786,328

CIVICPAY ONLINE TRANSACTIONS	Year-to-Date FY 2019
Number of transactions	562
Amount received	$813,415

BUSINESS LICENSES	Year-to-Date FY 2019
Number of licenses	10,052
Number of renewals processed online	2,963

ACCOUNTS RECEIVABLE INVOICES	Year-to-Date FY 2019
Number of invoices issued	130
Amount of invoices issued	$4,998,511

FIRE OPERATIONS

Firefighter of the Year 2018

The City Council and MoVal Fire Department honored Fire Apparatus Engineer (FAE) Carlos Nino as Firefighter of the Year. FAE Nino was chosen due to his exceptional performance at Fire Station 6 and on Engine 6 during emergency incidents. He mentors new firefighters and ensures they get the best training.

FIRE PREVENTION

FIRE PREVENTION STATS	May 2019
Total Plan Review Submittals	111
Annual Fire Code Permits Issued	19
Annual Fire Inspections	56

OFFICE OF EMERGENCY MANAGEMENT

California for ALL CERT and LISTOS Preparedness Conference

Zuzzette Bricker, Program Manager of the Office of Emergency Management Division, attended the 2019 California for All CERT and Listos Preparedness Conference and gained new preparedness information that will improve MoVal's emergency and disaster responses.

MAINTENANCE AND OPERATIONS DIVISION

Hazardous Wastes Events Keep MoVal Beautiful

The City's Solid Waste and Recycling Program, in partnership with the Riverside County Department of Waste Resources and O'Reilly Auto Parts, hosted three annual recycling and hazardous disposal events during the spring. Residents disposed of several thousand pounds of household hazardous waste, small appliance, and e-waste materials, and exchanged hundreds of used oil filters for free new ones. Recycling events are free and convenient opportunities for residents to properly dispose of hazardous waste, and an opportunity to demonstrate the City's commitment to Keep Moreno Valley Beautiful.

LAND DEVELOPMENT DIVISION

FY2018/19 Issued Permits and Public Improvement Agreements

Developers continue to see Moreno Valley as a good place to invest and grow. In Fiscal Year (FY) 2018/19, the Land Development Division issued 291 encroachment and grading permits for construction in the City's rights-of-way and mass grading activities. And nearly $13 million paid by developers has resulted in significant improvements to roads, storm drains and traffic signals.

COMMUNITY SERVICES

New Skate Park Immediately Popular

Skateboarders were waiting in line at the grand opening of the new skate park at Community Park. It's been in near constant use ever since. The project is a great example of residents organizing to request a new skate park and City officials responding to a community need. The popular new facility provides 4,777 square-feet of rails, ramps and walls and welcomes skateboards, bicycles, rollerblades, roller skates and scooters seven days a week from 8 a.m. to 10 p.m.

Hike to the Top

In recognition of the National Recreation and Park Association's Family Fit Day, the City hosted a Hike to Hidden Springs Paseo on June 8. Hike to the Top encourages residents to get exercise by exploring our City's natural surroundings.

Time for Tots Graduation

MoVal preschoolers took part in what we hope was the first of their many commencement ceremonies at the Time for Tots graduation at the Conference & Recreation Center. Our 62 grads are now headed to kindergarten, better prepared to learn and grow academically and socially. It doesn't get much cuter than that.

CITY OF MORENO VALLEY
DECEMBER 3, 1984